AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Canceled)

91.-103. (Canceled)

104. (Previously Presented) A method for performing a commercial process including the following steps:

at a processing arrangement located at a first site, receiving a first communication including a first programming module and first authentication information, the first communication being directly or indirectly received from a second site located remotely from the first site;

at the processing arrangement, using the first authentication information to at least in part authenticate the first programming module;

at the processing arrangement, receiving a second communication including a second programming module and second authentication information, the second communication being directly or indirectly received from a third site located remotely from the first site and from the second site;

at the processing arrangement, using the second authentication information to at least in part authenticate the second programming module; and

at the processing arrangement, executing programming from the first programming module and programming from the second programming module, the

execution contributing to the performance of a commercial process, the commercial process including the following steps:

- (1) using a governed item; and
- (2) storing audit-related information relating to the governed item use.

105. (Previously Presented) The method of claim 104, in which the governed item includes digitally-encoded audio, and the step of using the governed item further includes rendering at least a portion of the digitally-encoded audio through an output device.

106.-112. (Canceled)